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December 26, 2002

VIA FACSIMILE/U.S. MAIL

Mr. Thomas E. Ciotti
Morrison & Foerster, LLP
755 Page Mill Road
Palo Alto, California 94304-1018

Re: U.S. Patent Application Serial No. 09/720,005
International Application No. PCT/AU99/00501
FOR: GENERIC KNOWLEDGE MANAGEMENT SYSTEM
BY: Paul GUIGNARD
F.B. Rice Reference: 103591/COS
Your Reference No.: 27340-20026.00

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JAN 17 2003

Technology Center 2100

Dear Mr. Ciotti:

Pursuant to Ms. Cruz's instructions, I am writing this letter in conjunction with a letter you received from F.B. Rice & Co regarding the transfer of the above-referenced patent applications.

Please transfer these files to the following:

Steven R. Sprinkle
Gray Cary Ware & Freidenrich LLP
1221 South MoPac Expressway
Suite 400
Austin, TX 78746-6875

DEC 12 02

We would like this transfer to take place at your earliest convenience. In the meantime, would you please provide me with the status and any upcoming deadlines via e-mail.

Please feel free to contact me should you have any questions. Thank you in advance for your assistance with this matter.

Sincerely,

Gray Cary Ware & Freidenrich LLP

By: _____

Steven R. Sprinkle
ssprinkle@graycary.com

SRS:klc

cc: Kari Cruz

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